

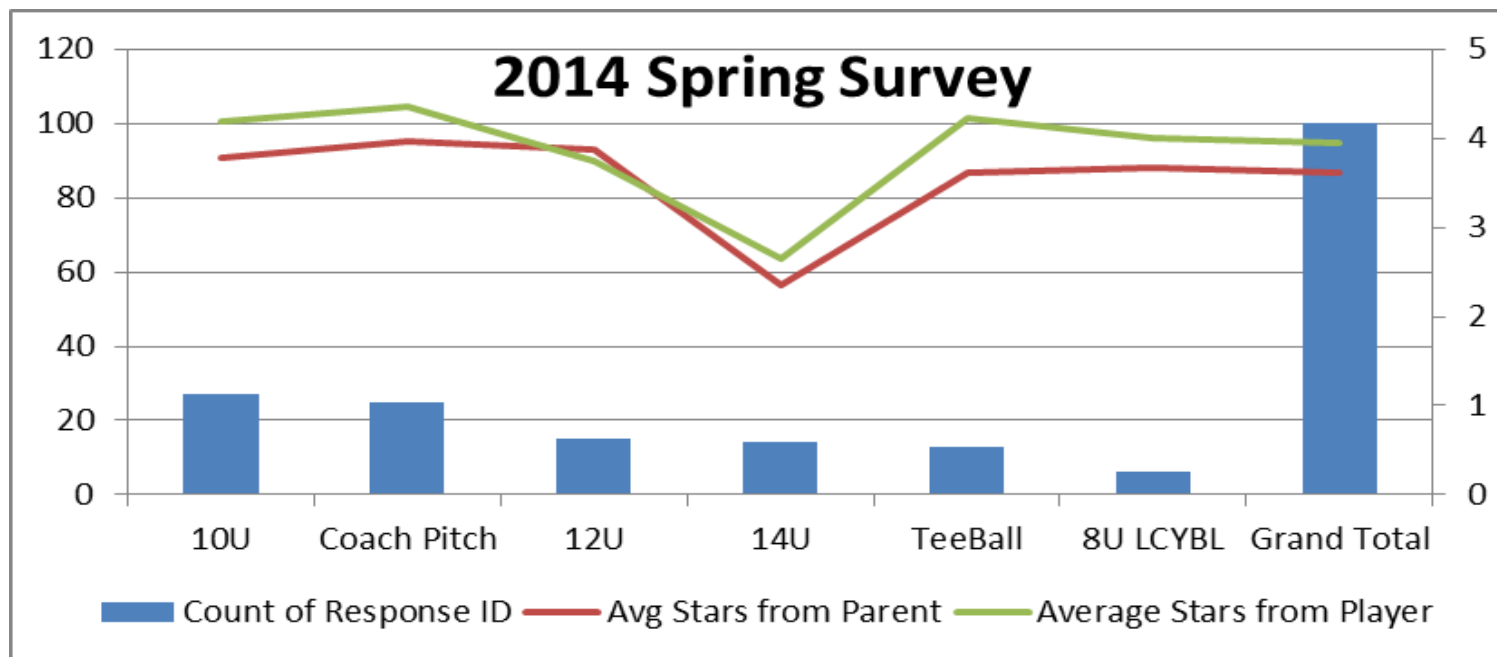
2014 SPRING SEASON PARENT SURVEY

Ephrata Baseball Association

Administered and presented by

Brad Murphy

OVERALL SUMMARY



The overall survey results show that we are performing well in many areas but need some improvement in some areas and age groups. Most of the feedback varies from age group and from coach to coach. All feedback about specific teams, coaches, etc were communicated to the board, league directors, and the head coach. They will also be used in future coach assignments and our training of coaches.

The feedback is separated by type (Uniform, Coaching, Communication, Financial Questions, Most Memorable Moment, and General Feedback) to help us focus on each area and allow for more actionable insights. We also received many people saying they would be willing to help the many areas of the EBA's responsibilities and the board's lead for those areas should contact them.

UNIFORMS

Q: Please provide feedback about uniforms:

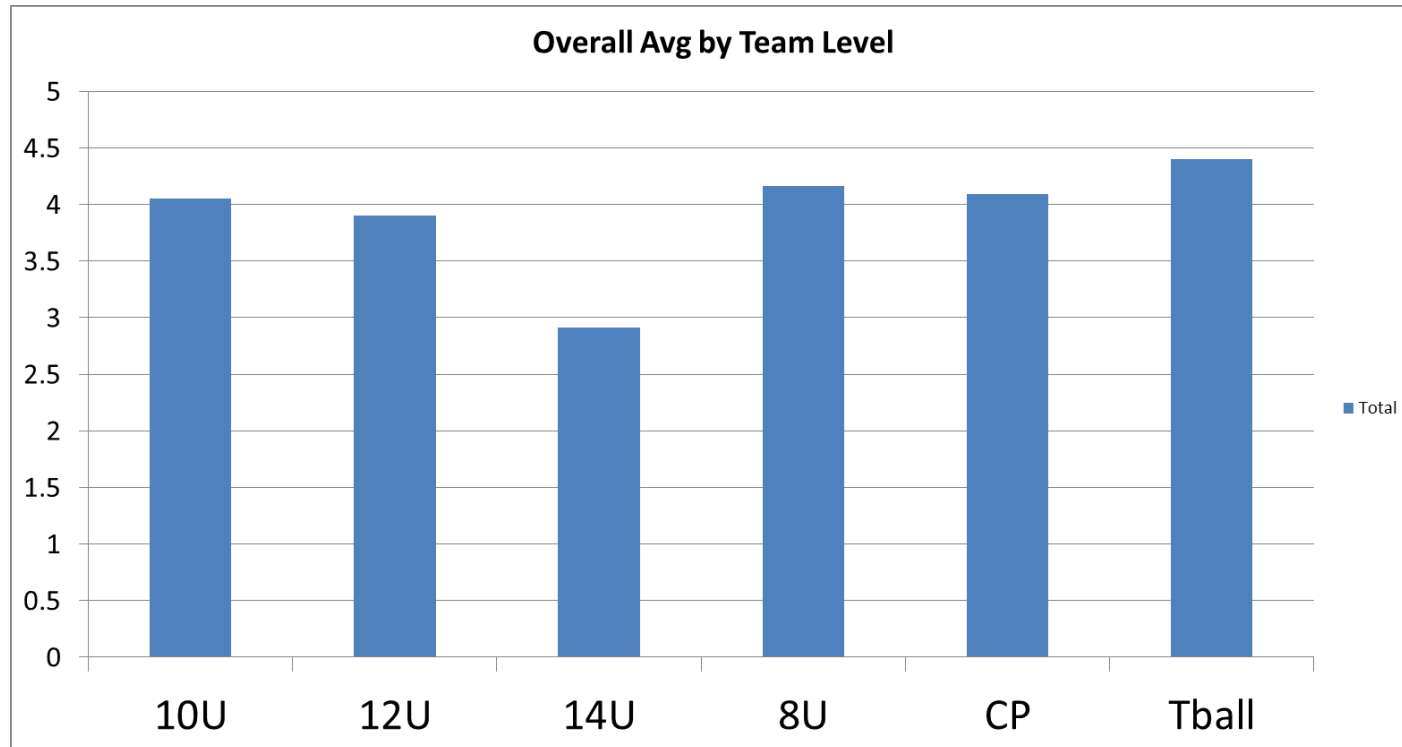
Feedback Overall	Design		Durability		Size Accuracy		Received Timely		Issues Handled	
	Count	%	Count	%	Count	%	Count	%	Count	%
5 Strongly Agree	23	23%	24	24%	21	21%	15	15%	12	12%
4 Agree	41	41%	28	28%	50	50%	48	48%	29	29%
3 Neutral	20	20%	12	12%	14	14%	20	20%	54	54%
2 Disagree	10	10%	17	17%	9	9%	11	11%	4	4%
1 Strongly Disagree	6	6%	19	19%	6	6%	6	6%	1	1%

Actions being taken:

1. Screen printing will be used for Spring 2015.
2. Earlier registration will help in getting uniforms to teams earlier.
3. Working on size chart for registration or possible a pre-season

COACHING

Q: Please provide about coaching:

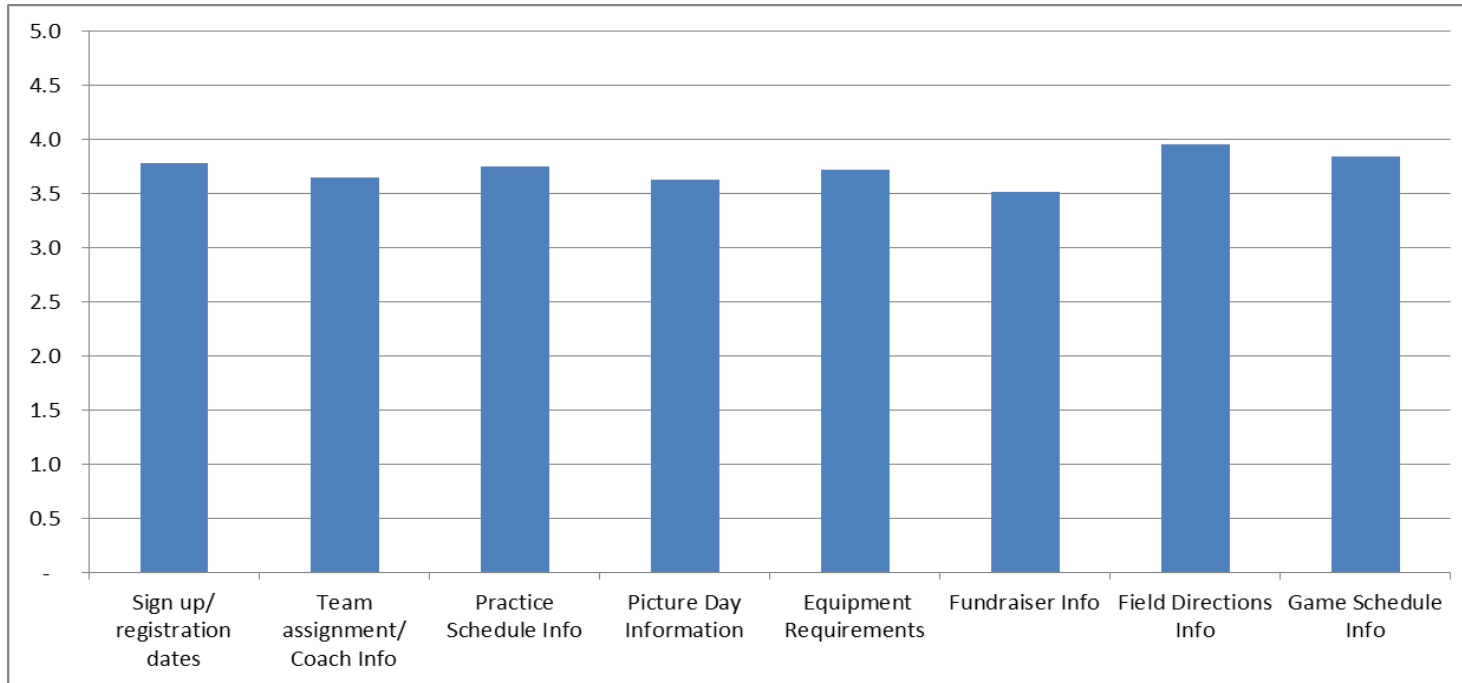


Actions being taken:

1. Specific coach feedback was/will be shared with coach.
2. Future selection of coaches will consider feedback.
3. Earlier registration will allow for coaching training sessions.

COMMUNICATION

Q: Please provide about communication:

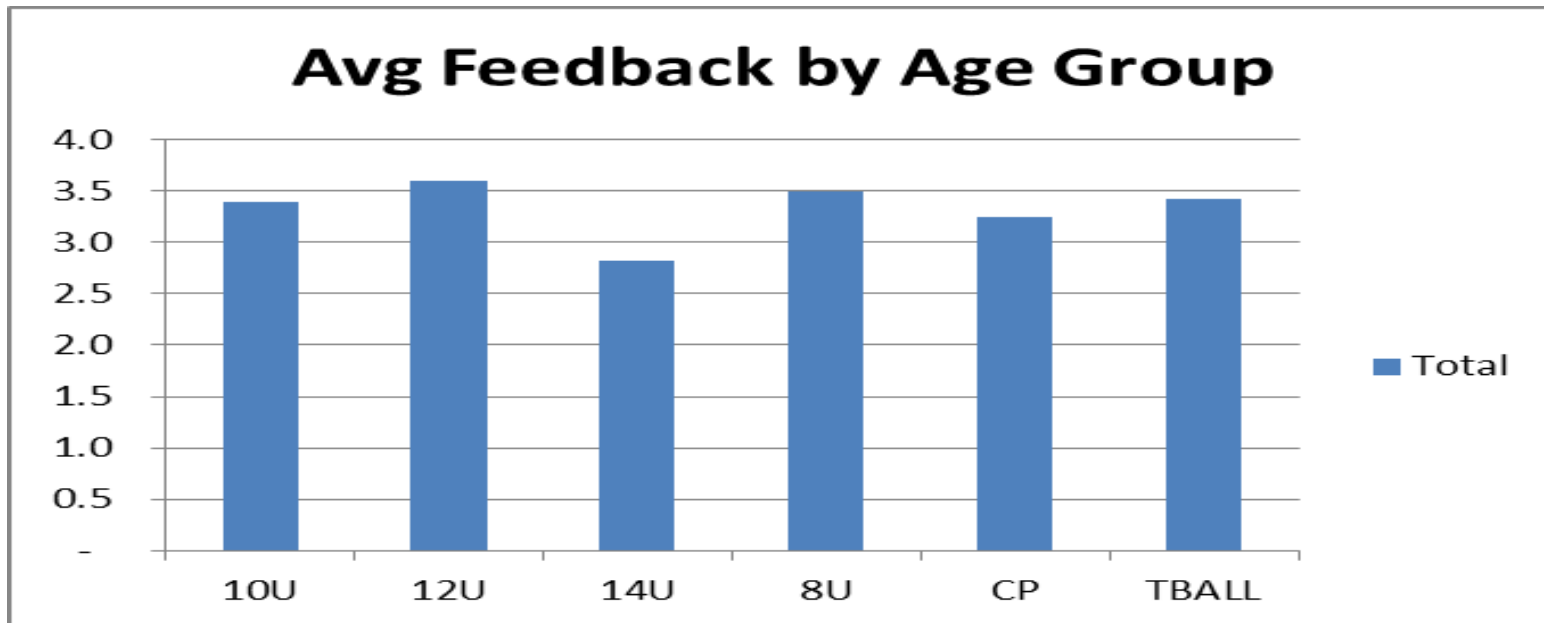


Actions being taken:

1. Increase utilization of Facebook in conjunction of website
2. Earlier registration will allow.
3. Provide timeline for parents of things to come.
4. Parents add info@ephratabaseball.org to email safe list.

FINANCIAL

Q: Please provide about fees, fundraiser, and other costs:



Comments:

1. Costs are comparable to other organized sports. Baseball equipment costs are typically higher.
2. Fundraiser being voucher only did affect some people but overall funds raised were close. Please submit all ideas that to Fundraiser coordinator as listed on the board list.
3. Hardship awards are granted as needed every year.

MOST MEMORABLE MOMENTS

There were so many where do I begin? These boys were well coached, however, my favorite moment was seeing them go over to a player on an opposing team who was dealing with brain cancer and was wheelchair bound. He was still dressed in uniform and on the sidelines. After going through the usual good game with the opposing team all the boys went over to the wheel chair bound player and high-fived him. They then gave him the team ball. More than enough said here...they have clearly learned not only baseball but so much more. As a parent I could not ask for more.

“Seeing our son improve as the season progressed.”

“Warwick Tournament”

“Our coach made each player feel important, and valued as part of the team no matter what skill level. The best moment of our season was winning a play-off game and our coaches taking all the boys out for ice cream and a fun time together. Seeing all the boys improve was so wonderful, and you could tell they really felt proud of themselves.”

MOST MEMORABLE MOMENTS

“My son having fun”

“Our coaches were great, they really had fun with the boys and vast improvements were made throughout the season!”

“Almost beating Cocalico in the playoffs.”

“Mine was a bad one. My 10 year old son was hit in the chest with a line drive while pitching. Crills and Rick ran onto the field and took care of him quickly. coach Shelly was quickly helping also. Coach Crills and Coach B are top notch coaches at any level. My son was fortunate to be able to play for them this year.”

“My son was excited to be part of the play-offs and the all-star game. From my perspective, it was impressive to see the talent that was displayed at the all-star game.”

ADDITIONAL INSIGHTS

1. 26 People volunteered to help with Fundraising, coaching pictures, PHR (Pitch, Hit, & Run), among others.
2. Facebook likes of EBA page grew from 140 to 233 in 2014.